Refund & cancellation policy

The Refund & Cancellation policy for all payments made towards account opening using the payment gateway shall stand as under:

* The Fees paid towards account opening charges for enabling equities as well as commodities is non-refundable.
* In case your account in not opened by Maverick team after 15th working day of receipt of all supporting documents and receipt of all due authorizations from you, you may request for a full refund of the charges as paid by you to Maverick towards account opening.
* In case you have paid the charges relating to account opening multiple times, please create a ticket [here](https://support.zerodha.com/category/account-opening/online-account-opening/articles/can-i-claim-for-a-refund-of-my-account-opening-fees) and we will initiate the necessary procedure to refund your money.

Note: The completion of the refund procedure is subject to agencies such as banks, payment gateways.